



Hanse Global GmbH

Unterdorf 1A
21698 Harsefeld
Germany

General Terms and Conditions (GTC) – 2026

§1 Scope of Application

These General Terms and Conditions apply to all transport, warehousing and logistics services provided by Hansea Global GmbH. Conflicting terms of the customer shall not apply unless expressly agreed in writing.

§2 Conclusion of Contract

Offers are non-binding. A contract is concluded upon written order confirmation or commencement of performance. By placing an order, the customer accepts these GTC.

§3 Scope of Services

Hanse Global GmbH provides the organisation of logistics services and does not guarantee a specific economic result. Hansea Global GmbH is entitled to appoint subcontractors.

§4 Prices and Payment Terms

Invoices are due immediately without deduction, at the latest within 7 days. Hansea Global GmbH may request advance payment for new customers or in case of justified doubts regarding solvency. Set-off or retention is only permitted with undisputed or legally established claims.

§5 Lien

Hanse Global GmbH is entitled to a statutory lien on goods in its possession for all due claims in accordance with §§ 464, 475b German Commercial Code (HGB).

§6 Liability

Liability is governed by statutory provisions and, where applicable, the German Freight Forwarders' Standard Terms and Conditions (ADSp 2017). Unless caused by intent or gross negligence, liability is limited to 8.33 SDR per kilogram. Liability for loss of profit or indirect damages is excluded.

§7 Force Majeure

In cases of force majeure (e.g. natural disasters, strikes, governmental measures), Hansea Global GmbH is released from its performance obligations for the duration of the disruption.

§8 Customer Protection / Non-Circumvention

The customer undertakes not to directly or indirectly contact or engage subcontractors or service providers introduced by Hansea Global GmbH, including affiliated companies within the meaning of §15 German Stock Corporation Act (AktG). This obligation applies during the business relationship and for 24 months thereafter. In case of breach, a contractual penalty of EUR 25,000 per violation shall become due. Further claims remain unaffected.

§9 Confidentiality

All non-public information obtained within the cooperation shall be treated confidentially.

§10 Governing Law and Jurisdiction

German law applies, excluding the UN Convention on Contracts for the International Sale of Goods (CISG). Place of jurisdiction is Hamburg, Germany, if legally permissible.

§11 Severability Clause

If any provision is invalid, the remaining provisions shall remain unaffected.